

IN THE CLAIMS:

Claim 1 (canceled).

Claim 2 (canceled).

Claim 3 (canceled).

Claim 4 (canceled).

Claim 5 (canceled).

Claim 6 (canceled).

Claim 7 (canceled).

Claim 8 (canceled).

Claim 9 (canceled).

Claim 10 (canceled).

Claim 11 (canceled).

Claim 12 (canceled).

Claim 13 (canceled).

Claim 14 (new): A method for offering information service relating to daily living circumstances to a specific customer staying or living in a dwelling house or office building timely over a communication network, said method comprising the steps of:

monitoring at a dwelling management server equipment in said dwelling house or office building monitoring information on living facilities and equipment used in said dwelling house or office building,

said monitoring information including types of living facilities and equipment and user's usage history and operation information thereof,

automatically sending said monitoring information to a service server equipped on said communication network when there occurs change in said monitoring information or at specific time intervals when there is no change in said monitoring information,

said dwelling management sever being a multi-functional communication terminal unit connected to said communication network and an information communication network connected to said living facilities and equipment by way of two-way communication, and having an operational and display screen having a menu for executing a function for remote controlling and monitoring said living facilities and equipment and a function for displaying display information received from an external server including said service server, and

storing and analyzing at said service server said monitoring information sent from said dwelling management server, and sending back as visual display information introduction information on products or services to be sent to said dwelling house or office building in which said dwelling management server is provided selected from information prepared in advance in reply to the received monitoring information.

Claim 15 (new): A system of offering information service relating to daily living circumstances to a specific customer staying or living in a dwelling house or office building timely over a communication network, said system comprising:

a dwelling management server comprised of a multi-functional communication terminal unit connected to said communication network for always monitoring the monitoring information of living facilities and equipment used in said dwelling house or office building and an information communication network connected to said living facilities and equipment by way of two-way communication, and having an operational and display screen having a menu for executing a function for remote controlling and monitoring said living facilities and equipment and a function for displaying display information received from an external server

including a service server connected to said communication network and equipped outside of said dwelling house or office building, wherein

said dwelling management server monitors the monitoring information of said living facilities and equipment and automatically sends immediately from said dwelling management server said monitoring information to a service server equipped on said communication network when there occurs change in said monitoring information or at specific time intervals when there is no change in said monitoring information, and

said server stores and analyzes said monitoring information sent from said dwelling management server, and sends back as visual display information to said dwelling management server introduction information on products or services selected from the information prepared in advance in reply to the received monitoring information.

Claim 16 (new): The system of claim 15, wherein said multifunctional communication terminal unit has a request receiving screen on which requests and inquiries from said specific customer in said dwelling house or office building are displayed, and

wherein said service server analyzes said inquiry and requests received through said request receiving screen and sends back as visual information most appropriate advice information selected from various advices prepared in advance to said dwelling management server.

Claim 17 (new): The system of claim 15, wherein an emergency calling device is further included as said living facilities and equipment,

wherein said service server further comprises a user's management database where location information including addresses or telephone numbers of said dwelling house is stored and,

wherein said service server reports an emergency calling signal to public organs selected from the group consisting of fire stations and police stations, together with location information, referring to said user's management database, on receiving said emergency calling signal sent from said emergency calling device.

Claim 18 (new): The system of claim 15, wherein a center management server with a customer's use actual result is further equipped on said communication network,

wherein said dwelling management server comprises means for collecting use actual result information on said living facilities and equipment and sending said actual result information to said center management server, and

wherein said center management server analyzes said use actual result and stores the analysis results in said use actual result database, on receiving said use actual result information from said dwelling management server.

Claim 19 (new): The system of claim 18, wherein said center management server further comprises means for executing a program prepared in advance to automatically prepare a market trend investigation report in a specific form, referring to said actual result database as necessary and for sending said market trend investigation report thus prepared to other communication terminals of product manufactures equipped on said communication network.

Claim 20 (new): The system of claim 15, wherein said information communication network comprises a power supply and information network for supplying electric power to said living facilities and equipment and sends control signal from said dwelling management server to said living facilities and equipment.

Claim 21 (new): The system of claim 20, wherein said power supply and information network has a power information integration distribution board connected to a power distribution board supplying electric power within said dwelling house or office building, and wherein said power information integration distribution board is connected to said dwelling management server, supplies electric power to said living facilities and equipment and further transmits and receives said control signals from said dwelling management server through a feed control line led out from said power information integration distribution board.